

# *Gold Wing Road Riders Association*

# *Rescue Plus Premium*

## *Towing and Roadside Assistance*

## *Membership*

*Home Office: 800 Yamato Road, Suite 100 – Boca Raton, Florida 33431*

**This is not an Insurance Contract. This is not an Automobile Physical Damage or Automobile Liability insurance contract.**

**Rescue Plus RV** covers all registered family members within the household while driving any non-commercial vehicle, rv or motorcycle. This plan also covers the member's motorcycle trailer. (Members of GWRRA must have a Family Membership to cover multiple drivers.)

*Following are the terms and conditions for the Standard Rescue Program, which is available to all GWRRA Members in the U.S and Canada. Benefits for Members who reside in or are traveling outside of the U.S. or Canada may vary. A separate certificate is required for coverage on additional vehicles or International coverage as mentioned above. The use of the word "motorcycle(s)" includes trike(s). Use of the word "member" implies that the member's GWRRA dues are current at the time assistance is required. **All coverage is for GWRRA card-carrying members. Coverage is not extended to those whose memberships have expired or lapsed in any way.***

### **Towing Service**

GWRRA's membership card displays the Nation Safe Drivers' (NSD) twenty-four (24) hour emergency service telephone number (888-233-9172). In the event that a member's motorcycle is disabled, call **888-233-9172** in the U.S. or call **866-742-0939** in Canada requesting NSD to dispatch an emergency service vehicle. A disabled motorcycle may be towed to a repair facility, or to another destination of the member's choice, by an NSD authorized towing service.

**Auto & Motorcycle Coverage maximum is 100 miles per disablement with one disablement/tow per disablement.**

**RV Coverage maximum is up to \$300 per disablement with one disablement/tow per disablement.**

If for any reason road service cannot be dispatched, the member must receive a prior authorization number from NSD to use a towing service of member's choice. Upon presentation of original paid tow company receipt, NSD shall reimburse the member up to the amount of this certificate. *(Maximum amount is \$100 per disablement. If the member does not obtain a prior authorization number from NSD, the maximum amount of \$50 per disablement will be reimbursed.)*

### **Mechanical First Aid**

Any service requiring a minor adjustment (exclusive of parts) to enable the disabled covered motorcycle/vehicle to proceed under its own power.

- **Tire Service:** Towing motorcycle/vehicle to a dealer/garage under the conditions outlined above.
- **Battery Service:** Attempting to start the motorcycle/vehicle with a booster battery.
- **Delivery Service:** Delivery of an emergency supply of gasoline, oil, water or other accessories or supplies as may be required is available to the covered motorcycle. The member shall pay for cost of materials delivered. *Coverage is strictly limited to \$100 per disablement.* Cost of storage, parts or repair labor will be at the member's expense.
- **Locksmith Service:** If keys are lost or locked inside the member's covered motorcycle/vehicle, NSD will dispatch a locksmith for service.

### **Auto Rental Reimbursement**

Member will be reimbursed for automobile rental expense incurred in the event a covered motorcycle (owned, registered and driven by member) is in a collision with another vehicle (excluding bicycles) and when repair work to member's covered motorcycle is necessitated. Claim forms may be obtained by calling 800-338-2680. The following conditions must be met for claim to be reimbursed: Member must be at least one hundred (100) miles from their residence; Report must be filed with the state or local police; Claim is filed within sixty (60) days of the accident. The following documentation must accompany NSD claim form: Police report; Proof of motorcycle ownership/registration; Original receipted bill from repair service showing repairs completed with date covered motorcycle came in for repair and date the repaired motorcycle was released to member; Original receipted bill from a licensed auto rental agency. Auto rental reimbursement *maximum is \$25 per day for up to five (5) days while the motorcycle is being repaired commencing on the second day of such auto rental.* One claim maximum per twelve (12) month period. **Exclusion:** NSD is not responsible to reimburse if member is reimbursed by any insurance carrier or other means. Please be advised that NSD covers the rental reimbursement ONLY. This does not include taxes, insurance, additional drivers or any other surcharges which may be incurred at time of rental. Auto rental reimbursement is not available on any vehicles other than motorcycles. *\*Auto Rental Reimbursement is not available in the state of California.*

### **\$300 Trip Interruption**

In the event a covered motorcycle is in a collision with another vehicle (excluding bicycles) and when repair work to member's covered motorcycle, which is owned and registered to member, is necessitated at the location of the disablement, NSD will reimburse member for emergency living expenses for up to three (3) days for the cost of local lodging and meals, not to exceed *\$100 per day.* Claim forms may be obtained by calling 800-338-2680. The following conditions must be met for claim to be reimbursed: Member must be

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at least one hundred (100) miles from their residence; Report must be filed with the state or local police; Claim is filed within sixty (60) days of the accident. The following documentation must accompany NSD claim form:

Police report; Proof of motorcycle ownership/registration; Original receipted bill from hotel and/or for emergency supplies.  
**Exclusions:** NSD is not responsible to reimburse if member is reimbursed by any insurance carrier or other means. Reimbursement is not available on any vehicles other than motorcycles. Maximum aggregate limit is \$300 per contract period.

\*\$300 Trip Interruption not available in the state of California.

#### **\$1,000 Accidental Death & Dismemberment Travel Benefit**

Named listed member is protected twenty-four (24) hours per day in the amount of \$1,000 for business and pleasure travel benefit. Maximum aggregate limit of \$2,000 per household. Call claim to 800-338-2680. \*\$1,000 Accidental Death & Dismemberment Travel Benefit not available in the state of California.

#### **Additional Benefits:**

**Map Service:** Membership allows specially prepared maps for travel. Call 800-338-2680 two weeks in advance of your trip, giving your trip origin and destination.

**Rental Car Discounts:** Call any of these nationwide rental car companies providing assigned identification number and receive a discount. Enterprise 800-736-8222 (ID# XZ41148 PIN#NSD) Thrifty 800-367-2277 (ID# 0010027892). National 877-222-9058 (ID# 41FP033 PIN#NSD)

**Hotel Discounts:** Call 24-hours a day toll-free 800-916-1439 to make reservations. Ask for the **Nation Safe Drivers Traveler's Discount and refer to discount code 136142**. This discount is based on availability at participating hotels and is not for use in conjunction with any other discount offer or promotional rate. Advance reservations are not required. Reservations may be made for the same day. Reservations made through the toll-free number may qualify for up to 5% cash back. Simply send proof of your completed stay to NSD, 800 Yamato Rd. STE 100, Boca Raton, FL 33431. NSD will refund you 5% of your room night rate. Stays of 3 days or more may qualify for additional money back. Call 866-294-0934 M-F 9am to 4pm EST or visit [www.preferredmembers.com](http://www.preferredmembers.com) for details.

#### **Exclusions:**

**Towbusters membership does not cover the following:**

1. Any violation of motor vehicle or traffic laws relating to the operation of a motor vehicle. Driving under the influence of intoxicating liquors, narcotics or psychedelic drugs. Driving without a valid state mandated operator's permit, leaving the scene of an accident without disclosing identity or failing to stop to ascertain injury and lend assistance, commonly known as "hit and run".
2. Motor vehicle operated without permission of the owner thereof.
3. Trailers that are not designed to be towed behind a motorcycle or trailers that are not designed to tow a motorcycle.
4. Any service requiring snow removal or ice removal from or around member's vehicle, driveway or premises, street, highway or parking area.
5. Gas or service station receipts.
6. Reimbursement sought for any bill which in the opinion of NSD appears to be false or fraudulent and not for the claimed services.
7. Keys, Parts, rental battery, return of rental battery, supplies or accessories furnished by garage or service station.
8. Repairs and material used in repairing a flat tire or services requiring more than one trip by garage or service station.
9. Claims as a result of any traffic accident.
10. Limit of one (1) service within a seventy two (72) hour period or more than 10 services in annual membership period.

THIS IS NOT INSURANCE, NOR PART OF AN INSURANCE LIABILITY POLICY. This service contract is optional and does not comply with any financial responsibility law. Coverage applies to included motorcycles only. Membership card must be shown for service.

#### **Important Numbers**

<b>24-Hour Dispatch in the United States</b>	<b>888-233-9172</b>
<b>24-Hour Dispatch in Canada</b>	<b>866-742-0939</b>
<b>Claim Forms</b>	<b>800-338-2680</b>
<b>Map Service</b>	<b>866-294-0934</b>
<b>GWRRA Travel Now Discounts</b>	<b><a href="http://www.gwrra.org/membership.html">www.gwrra.org/membership.html</a></b>
<b>GWRRA Avis Discount in the United States</b>	<b>800-331-1212 (ID# W699500)</b>
<b>Canada</b>	<b>800-879-2847 (ID# W699500)</b>
<b>GWRRA Budget Discount – U.S. and Canada</b>	<b>800-455-2848 (ID# Z998400)</b>
<b>Hotel Discounts</b>	<b>800-916-1439 (Discount code 136142)</b>
<b>Car Rental Discounts</b>	
<b>National</b>	<b>877-222-9058 (ID# XZ41148 PIN#NSD)</b>
<b>Enterprise</b>	<b>800-Rent-A-Car (ID# XZ41148 PIN#NSD)</b>
<b>Thrifty</b>	<b>800-367-2277 (ID# 0010027892)</b>
<b>GWRRA Home Office</b>	<b>800-843-9460</b>

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**Coverage and Limitations:**

1. As a Member of Nation Motor Club, all benefits are available to You up to your benefit limit, as described throughout this Membership, without any additional payments. You are responsible for any non-covered expenses.
2. Your Membership begins on the Effective Date as shown on your Membership and continues thereafter, unless cancelled, depending on which Membership Period (Term) is selected. If no Membership Term is indicated on the Membership the Membership Period shall be 1-Year.
3. All claims must be reported to Nation Motor Club, Inc. during the Term of this Membership.
4. All services and benefits are administered through Nation Motor Club, Inc. administrative offices at 800 Yamato Road, Suite 100, Boca Raton, FL 33431.
  - **For Alabama, Arizona, Arkansas, Hawaii, Louisiana, Massachusetts, Nevada, Tennessee, Texas and Washington** members, services are provided by Nation Motor Club, Inc. dba Nation Safe Drivers.
  - **For California** members, services are provided by Nation Motor Club, Inc. California Motor Club Permit Number 5157-3.
5. You have the right to file a complaint by submitting a written complaint to our Customer Service Department at 800 Yamato Road, Suite 100, Boca Raton, Florida 33431, or contacting a representative by calling 800-338-2680.

**Cancellation:**

Nation Motor Club reserves the right to cancel this Membership at any time by refunding the original purchase price to the purchaser. You may cancel this Membership within thirty (30) days for a full refund of the amount paid. After thirty (30) days, You may cancel this Membership for the unused portion of the purchase price, calculated on a pro-rata basis over the term of the Membership, less a cancellation fee of \$50.00 and the amount of claims already paid during Your Membership term. All cancellation requests must be submitted in writing to Nation Motor Club and signed by the Member.

**Residents of Massachusetts, Mississippi, Oklahoma and Wisconsin** will not have claims deducted from any cancellation refunds.

**Residents of California, Montana, Nevada and Wyoming** will have no cancellation fees or claims deducted from any cancellation refunds.

**Residents of New Mexico and Maryland** will have no cancellation fees deducted from any cancellation refunds.

**Residents of Utah** may cancel this Membership within the first ten (10) days of the purchase date, if no claim has been made, and receive a full refund of the total Membership purchase price, less the applicable cancellation fee in the amount of fifty dollars (\$50). **We** may only cancel this Membership under the following grounds: (1) Material misrepresentation; (2) Substantial change in the risk assumed, unless the insurer should reasonably have foreseen the change or contemplated the risk when entering into the Membership; (3) Substantial breaches of contractual duties, conditions, or warranties attainment of the age specified as the terminal age for coverage. If this Membership is canceled due to non-payment, **We** will mail written notice of cancellation to **You** and will cancel **Your** Membership no sooner than at least ten (10) days after the delivery or first-class mailing of a written notice. If this contract is canceled for any of the reasons listed above, **We** will mail written notice of cancellation to **You** and will cancel **Your** Membership no sooner than thirty (30) days after the delivery or first-class mailing of a written notice. If a lien holder or Administrator cancels this **Membership** at any time, **You** will be entitled to prorated refund of the **Membership** less a cancellation fee of fifty dollars (\$50). In general, if Administrator cancels this **Membership**, Administrator will mail to **You** written notice of cancellation at least thirty (30) days before the cancellation date. However, if Administrator cancels this **Membership** within the first sixty (60) days after the **Membership** purchase date or if Administrator cancels this **Membership** because **You** have defaulted in **Your** obligation to repay the amount financed by the lien holder, Administrator will mail to **You** written notice of cancellation at least ten (10) days before cancellation date.

**Transfer:**

This membership is non-transferable.

**Other Offices**

Nation Motor Club, Inc.  
1701 Old Pecos Trail  
Santa Fe, NM 87505

Nation Motor Club, Inc.  
836 Park Avenue, 2<sup>nd</sup> Floor  
Baltimore, MD 21201  
(410) 225-2995

Nation Motor Club, Inc.  
26 West Sixth Ave  
Helena, MT 59624

Nation Motor Club, Inc.  
115 Southwest 89<sup>th</sup> Street  
Oklahoma City, OK 73139


Nation Motor Club, Inc.  
1821 Logan Avenue  
Cheyenne, WY 82001

Nation Motor Club, Inc.  
dba Nation Safe Drivers  
1000 East William Street  
Suite 204  
Carson City, NV 89701

Nation Motor Club, Inc.  
840 Trustmark Bldg  
Jackson, MS 39201

Nation Motor Club, Inc.  
901 South Whitney Way  
Madison, WI 53711

Nation Motor Club, Inc.  
2875 Michelle Drive, Suite 100  
Irvine, CA 92606

  
ANDREW SMITH, PRESIDENT and duly authorized  
agent Nation Motor Club, Inc.

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